



**ICHTUS**

**SEAFRONT BED & BREAKFAST**

## TERMS & CONDITIONS

Prices include VAT and are rooms are charged per room per night for two people.

All rates are subject to change. Confirmed reservations will always be honoured at the confirmed rates. Any changes will be notified.

50% deposit is required to confirm booking on acceptance of quote.

Wi-Fi is available in public areas and is free of charge.

Free private parking is possible on site (reservation is not needed).

Pets are not allowed.

### **Guest Information**

Guests are requested to provide a contact number when booking.

### **Guest arrival time**

Check-in from 14:00 to 19:00

Check-out from 10:00 to 10:30

### **Children & extra beds**

Children are welcome.

Children up to 2 years no extra charge.

Children older than two years – R450 per child per night additionally.

A maximum of two adults and two children (up to age 16) are allowed per room.

## **Genius guests**

Priority late check-out – Genius guests can check-out two hours after the scheduled check-out time.

Priority early check-in – Genius guests can check-in two hours before the scheduled check-in time.

Free breakfast

## **Cancellation Policy**

Cancellations are free of charge until 14 days before arrival.

Deposits and payments are not refundable if cancellation occurs within 14 days of the reserved arrival date. All reservations and cancellations must be in writing via e-mail.

\*All deposits and payments refunded are subject to a 20% handling fee.

\*Cancellation fees apply irrespective of whether the required deposits have been paid.

## **Card Payment Policies**

Visa | Euro/Mastercard

### **Ichtus Bed and Breakfast is willing to accept bookings without credit card details if guests –**

Book between 09:00 and 16:00 and arrive on the same day, on condition that at least 2 rooms are available.

Book between 16:00 and 00:00 and arrive on the same day, on condition that at least 2 rooms are available.

Arrive the day after making a booking, on condition that at least 2 rooms are available.

## **Grace Period for Card Payments**

No fees charged for bookings cancelled within 24 hours of making the booking.

No fees charged for bookings cancelled 4 weeks before arrival.